

# Operations & Hospitality

HILL WAIT STAFF



## JOB DESCRIPTION

The Hill Dining facility is a family-style dining atmosphere where the wait staff role is a friendly and social position that serves resort members at their assigned tables during their week-long stay. It provides the opportunity to connect with the families as well as network with those who you want to stay in touch with.

## REQUIREMENTS

The following are preferred or required:

- Must have social intelligence, be able to multitask, and have a positive attitude.
- Must be at least 16 years old.
- Wait experience is preferred but not required.

## RESPONSIBILITIES

- Greet families as they enter the dining hall for meals and take their drink orders at their assigned table.
- Prep, stock, and organize your drink station before and after each meal. This means brewing coffee before mealtime begins, checking and filling up juice, soda, and milk machines, etc.
- Clean and stock the tables after members leave, setting the tables for the next meal.
- Sweep throughout the tables during the day (between shifts) and mop the areas at the end of the day.
- Communicate with team members and the host/hostess to know what the ingredients are in each of the meals so you can best answer the members' questions in reference to dietary restrictions.
- Listen and respond in a professional manner with members, using what you learn in the customer service and professionalism seminars you had during training week.

# Operations & Hospitality

PURDY WAIT STAFF



## JOB DESCRIPTION

The Purdy Dining Room is an intimate, fine dining atmosphere where the Purdy Wait Staff role is a friendly and social position that serves resort members' at their assigned tables during their week-long stay. It provides the opportunity to connect with the families as well as network with those who you want to stay in touch with.

## REQUIREMENTS

The following are preferred or required:

- Must have social intelligence, be able to multitask, and have a positive attitude.
- Must be at least 16 years old.
- Wait experience is preferred but not required.

## RESPONSIBILITIES

- Greet families as they enter the dining hall for meals and take their drink orders at their assigned table.
- Prep, stock, and organize your drink station before and after each meal. This means brewing coffee before mealtime begins, checking and filling up juice, soda, and milk machines, etc.
- Clean and stock the tables after members leave, setting the tables for the next meal.
- Sweep throughout the tables during the day (between shifts) and mop the areas at the end of the day.
- Communicate with team members and the host/hostess to know what the ingredients are in each of the meals so you can best answer the members' questions in reference to dietary restrictions.
- Listen and respond in a professional manner with members, using what you learn in the customer service and professionalism seminars you had during training week.